

Lost or Undeliverable email

If you are not getting email from people who say they sent you an email message; or are people that send you email message getting a message sent back to them stating that the message was Undeliverable?

Solution:

To see what is in your Junk Mail or Block list go to:

Tools > Junk Mail Handling > Junk List or Block List >

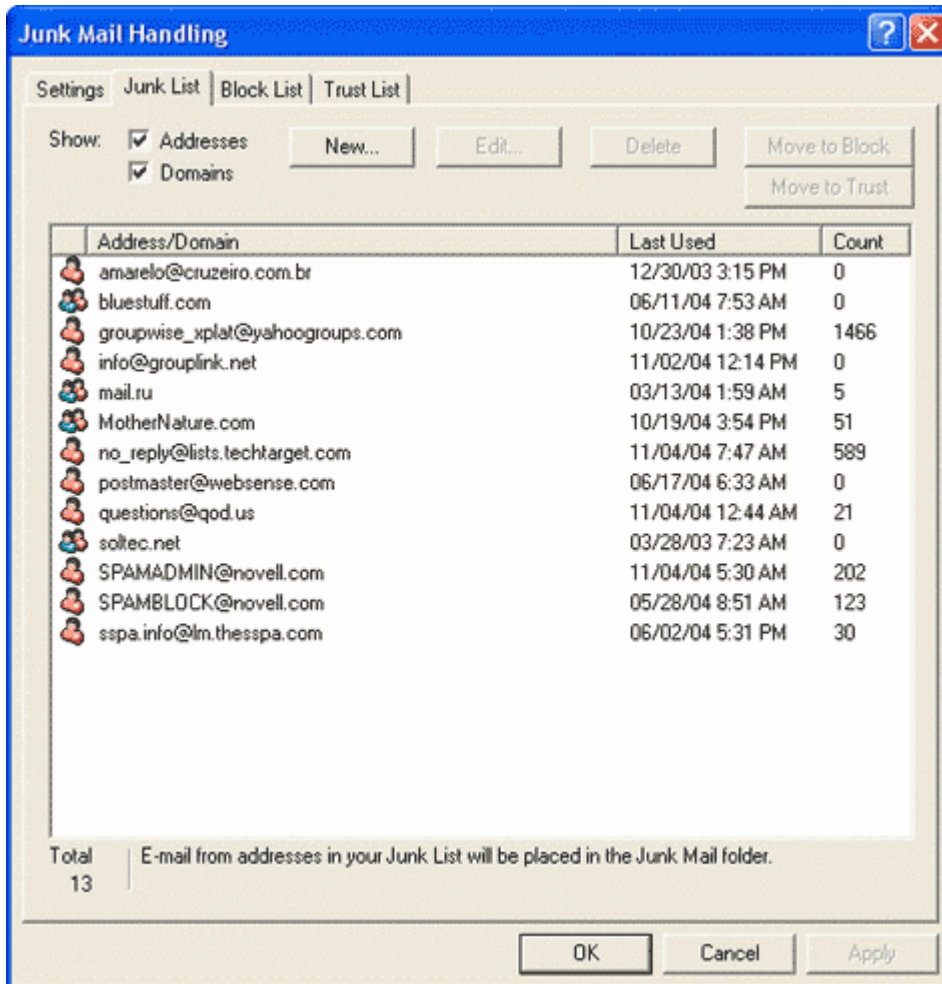


Figure 1

For Example: Check both list for domains like @Yahoo.com, @sbcglobal.com or for individual addresses like bill@bigchef.org that show up on this list that you **do** want email from.

You must delete address or the domains off of the **Junk List** or **Block List**, if you **do** want to receive email from them.