

Organizational Actions

2009-2014

Sustainable Local & World Community Building Equity - Economy - Environment

Through strategic resource allocation and engagement of key departments, faculty, students, and staff, Richland College will ...

OA #1: Promote economic viability.

Focus: Increasing reimbursable contact hours and market share for dual credit, core curriculum, and on-line enrollments.

Strategic Planning Priority #1

KPI 1.1	Measure 1.1.1
KPI 1.2	Measure 1.2.1
KPI 1.3	Measure 1.3.1
KPI 1.5	Measure 1.5.1, 1.5.3

OA #2: Build sustainable local and world community in the college service area, Dallas County, the state of Texas, nationally, and internationally.

Focus: Strategic collaborations with DCCCD leadership to develop CORE2010, college service area chambers of commerce, independent school districts, universities, state and national consortia, and international partnerships.

Strategic Planning Priority #1

KPI 1.1, 1.2, 1.3, 1.4, and 1.5	All Measures
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OA #3: Improve student success for first-time-in-college students.

Focus: A, B, C grades, in-class retention.

Strategic Planning Priority #2

KPI 2.1	Measures 2.1.2, 2.1.5
KPI 2.2	Measures 2.2.1, 2.2.5

OA #4: Exceed standards for assessment of student learning/general education outcomes.

Focus: QEP and implementation of Cooperative Learning and other innovative instructional and student engagement approaches.

Strategic Planning Priority #2

KPI 2.3	Measures 2.3.2, 2.3.3, 2.3.4, 2.3.5
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Strategic Planning Priority #3

KPI 3.3	Measure 3.3.2
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Through strategic resource allocation and engagement of key departments, faculty, students, and staff, Richland College will ...

OA #5: Improve student engagement.

Focus: Best practice benchmarking, innovative instructional and support approaches, pilot programs for target student segments, and faculty and staff professional development.

Strategic Planning Priority #2

KPI 2.3 **Measures 2.3.1, 2.3.2, 2.3.3, 2.3.4, 2.3.5**

OA #6: Improve student and stakeholders' satisfaction.

Focus: Customer service, processes, staffing pattern analysis.

Strategic Planning Priority #2

KPI 2.3 **Measures 2.3.1**

Strategic Planning Priority #3

KPI 3.2 **Measure 3.2.1, 3.2.2**

Strategic Planning Priority #4

KPI 4.2 **Measure 4.2.6**

OA #7: Commit to social equity, justice, and diversity.

Focus: Equitable Employee Services practices, inclusive course offerings, Student Life activities and programs.

Strategic Planning Priority #1

KPI 1.1 **Measures 1.1.2, 1.1.3**

KPI 1.3 **Measures 1.3.1, 1.3.2, 1.3.3, 1.3.4**

Strategic Planning Priority #2

KPI 2.2 **All Measures**

Strategic Planning Priority #3

KPI 3.2 **Measure 3.2.2**

KPI 3.4 **Measures 3.4.2, 3.4.3, 3.4.4, 3.4.6**

OA #8: Improve employee satisfaction.

Focus: Systematic discipline of “right-fit” hiring, succession planning, recognition and reward approaches, professional development opportunities.

Strategic Planning Priority #3

KPI 3.1, 3.2, 3.3, 3.4, 3.5 **All Measures**

Through strategic resource allocation and engagement of key departments, faculty, students, and staff, Richland College will ...

OA #9: Remain fiscally sound and operationally transparent.

Focus: Disciplined approach of weekly budgetary monitoring and decisions, and communication to the college.

Strategic Planning Priority #4

KPI 4.1 All Measures

OA #10: Meet or exceed internal and external standards and requirements.

Focus: Disciplined approach of monthly monitoring of performance-to-targets, program review, audits, inspections, reaffirmation of accreditation.

Strategic Planning Priority #4

KPI 4.2 All Measures

OA #11: Exceed standards for emergency preparedness, safety, and security.

Focus: Professional development, technology acquisition, data security, systematic monitoring and drills, police department initiatives.

Strategic Planning Priority #4

KPI 4.2 Measure 4.2.3

OA #12: Better deploy the college's Performance Excellence Model to all levels of operation.

Focus: Targeted professional development and small group workshops.

Strategic Planning Priority #4

KPI 4.2 Measures 4.2.6, 4.2.7

OA #13: Engage in practices to sustain *environmental vitality*.

Focus: Improvements in operational efficiency, reductions in waste and harmful emissions.

Strategic Planning Priority #4

KPI 4.3 All Measures