



Richland College, 2005 Recipient of the Texas Award for Performance Excellence and the 2005 Malcolm Baldrige National Quality Award

Occupational Spanish

Richland College is one of the top 5 educational providers nationally of Command Spanish®, the #1 Occupational Spanish Language Program in the U.S.

Professionals seeking immediate, practical, and measurable results – and having little or no prior knowledge of Spanish – can benefit from Command Spanish®.

Command Spanish® curriculum experts shadowed employees in various job environments to develop authentic vocabulary and exercises tied to each occupation. Course materials include translated documents and audio CD's tied to the courseware.

Through Phonetic Encoding, Role Playing, and Repetition/Memory Burn, participants will confidently be able to talk to Spanish-speaking co-workers and customers in a matter of weeks.

Richland College also offers Command Spanish® courses addressing cross-cultural topics and other world languages using tested Command Spanish® adult learning techniques.

Please contact your Richland College representative for pricing and additional course information or to request a consultation meeting with Corporate Services staff and Command Spanish® trainer to personally discuss your company needs.

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Richland College is an equal opportunity institution



COMMAND[®]

S P A N I S H ^{INC.}

Licensed Official Registered Provider

Real Spanish for Real People™

Command Spanish® language programs are available from Richland College for professionals in the following fields...

Dental & Medical

- Spanish for Dental Staff
- Spanish for the Physician's Office
- Spanish for Nursing
- Spanish for Respiratory Therapists
- Spanish for Eye Care Providers
- Spanish for Pharmacists
- Spanish for Substance Abuse Counseling Personnel: *Initial Screening & Admissions*

Education

- Survival Spanish for School Administrators, Teachers, and Staff
- Meeting the Needs of Hispanic Students: Cross-Cultural Training for Schools
- Spanish for Library Staff
- Spanish for Childcare Facilities

Industry & Manufacturing

- Spanish for the Workplace
- Spanish for Industry, Manufacturing, and Warehousing
- Spanish for Construction Sites
- Spanish for Safety Supervisors
- Spanish for Custodial and Maintenance Supervisors
- Spanish for Nurseries, Landscaping and Groundskeeping

Hospitality

- Spanish for Hotel and Motel Staff
- Spanish for Restaurant Staff

Criminal Justice

- *Survival Spanish for Law Enforcement Officers**
- *Survival Spanish for Jail Facilities**
- Survival Spanish for Correctional Staff
- Survival Spanish for Probation Officers
- Survival Spanish for Highway Drug Interdiction
- Survival Spanish for Narcotics Officers

Public Safety

- Emergency Spanish for Firefighters
- Survival Spanish for Paramedics and EMT's
- *Emergency Spanish for 9-1-1**

Business & Commerce

- Spanish for Business Professionals
- Spanish for Office Personnel
- Spanish for Retail Sales
- Spanish for Automobile Sales and Service
- Spanish for Car Insurance Agents
- Spanish for Real Estate Agents
- Spanish for Mortgage Loan Officers
- Spanish for Banking
- Spanish for Requesting Personal Information and Data

NEW!

- Community Spanish – A Survival Guide for English Speakers
- Spanish for Mission Teams
- **Inglés Mínimo:** English Speaking, Listening, Cross-cultural training for the Spanish-speaker

**Approved for TECLEOSE Course# 2109*

Cross-Cultural courses and training in many other languages through Command Spanish® are also available from Richland College including....

Cross-Cultural Courses

- Supervising Spanish Speaking Employees
- Doing Business in Latin America
- Cross-Cultural Training for U.S. Business Professionals

New Occupational, Cross-Cultural, and Language Titles are being added on an on-going basis.

World Languages Training

- French for Business Professionals
- French for International Travel
- German for Business Professionals
- German for International Travel
- Italian for Business Professionals
- Italian for International Travel
- Japanese for Business Professionals
- Japanese for International Travel

Other Courses Offered by Richland College

Conversational Language Training

Arabic, Chinese, Farsi, French, German, Greek, Italian, Japanese, Portuguese, Russian, Spanish, Vietnamese

English for Speakers of Other Languages

English for Beginners
English for Workplace Communication
Business Communications / Cultural Awareness
Pronunciation and Accent Reduction