



Spanish for Restaurant Staff

This program is a comprehensive treatment of the language used by restaurant staff (kitchen staff as well as wait staff) when managing or supervising their Spanish-speaking employees and when serving their Spanish-speaking customers. This improved communication ability will create a more efficient and safe workplace and encourage better relationships between employers and employees. It will also provide a more welcoming environment for Spanish-speaking clients. The 95-page manual includes 2 audio CDs.

The goal of *Spanish for Restaurant Staff* is to prepare non-Spanish-speaking restaurant staff to communicate directly with their Spanish-speaking employees regarding general supervisory and employment issues, food handling, serving area directions, and general work commands. There are also sections dedicated to communicating and serving Spanish-speaking clientele. This program was based on the Minimum Spanish for Maximum Communication™ principle developed and perfected by Command Spanish®, Inc.



What will make your Command Spanish class successful?

- It is job specific and real world language training.
- It is great adult education and perfect for the absolute beginner.
- *Spanish for Restaurant Staff* is only 24 hours in duration.
- The college can customize the training above and beyond the materials provided.
- We can come teach when and where you need us on a schedule that works for you.
- The training and materials are very reasonably priced.
- The materials include audio CD's and other great learning aids.
- Participants earn certificates and CEU's.
- Participants will become motivated to seek opportunities to use Spanish and pursue more language training either at Richland, other colleges, or using computer-based training materials.

For more information, please contact:

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Command Spanish and Language Programs

also available for:

- Workplace ESL for the Restaurant Industry*
- Workplace ESL for the Hospitality Industry*
- Spanish for Hotel & Motel Staff*
- Spanish for Retail Sales*
- Spanish for Apartment Management*
- Spanish for the Workplace*
- Spanish-Speakers in the Workplace: Promoting Cross-Cultural Understanding*

Travel, Exposition and Meeting Management:

- Certificate in Tourism & Destination Management*
- Certificate in Meetings*

Past and current clients include:

- Chipotle Restaurants*
- Taco Bueno*
- Meeting Professionals International*
- Adolphus Hotel*
- Radisson Hotel*



Richland College

DALLAS COUNTY COMMUNITY COLLEGE DISTRICT

Corporate
Services

Richland College, 2005 Recipient of the Texas Award for Performance Excellence and the 2005 Malcolm Baldrige National Quality Award