

For the world's best Leadership and Customer Service programs...



...contact Richland College Corporate Services

**Richland College  
Softskills Training**

**Customers:**

*Air System Components*

*Alcatel USA*

*Avnet*

*Beck*

*BCBS Trailblazers*

*CIGNA*

*Daisy Brand*

*Dallas County*

*Dallas Morning News*

*Ericsson*

*General Dynamics*

*Interceramic USA*

*Karlee*

*Kraft Foods*

*Lennox*

*MedSynergies*

*Microsoft*

*Plastipak Packaging*

*Portion Pac*

*Quik-to-Fix Foods*

*Richardson Regional Medical Center*

*Sanden*

*Sherwin-Williams*

*Software Spectrum*

*SST / International Truck*

*Texas Instruments*

**What Richland's customers have to say:**

*"The course was well designed, well delivered, and will be very helpful in my job."*

- Sam Wing, MedSynergies

*"A great course for personal development."*

- Mike Marr, General Dynamics

*"Very professionally done – good content, good instructor, good material."*

- Lloyd Charles, Sherwin-Williams

*"[Essential Skills for Managers] went to the heart of manager/employee communication. I will be a better manager as a result."*

- Robert M. Simpson, Richardson Regional Medical Center

*"Anyone can take this class – not just the job-related material can be useful in personal life."*

- Courtney Collyer, Software Spectrum

*"Very informative. Good training. A very much needed course for customer service reps."*

- Ruth M. Larry, ONCOR Energy

*"Any opportunity provided to increase knowledge and the interactive experience is purposeful and exciting!"*

- Debra E. Bagby, Interceramic USA

*"Excellent for people who have been out of management for awhile."*

- Marcia Bailey, Air System Components

*Customer service "defined."*

- Maribel Baker, Lennox

*"Not a moment of wasted time."*

- Helen Branch, CIGNA

**Richland College Corporate Services offers:**

- AchieveGlobal & DDI Leadership/Customer Service/Teambuilding
- AchieveGlobal & DDI Master Facilitator and Trainers available
- One of the Top 5 AchieveGlobal Educational Partners in U.S.
- One of the Top 5 DDI Educational Partners in Texas
- DiSC Personality Profiling and Assessment
- Consulting services and customized training
- Affordable tuition rates and CEU's



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**Richland College**

DALLAS COUNTY COMMUNITY COLLEGE DISTRICT

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**Corporate  
Services**